

SOCIAL SERVICES

BV 49						Stability of placements of children looked after by the authority by reference to the percentage of children looked after on 31st March in any year with three or more placements during the year.					
Corporate Plan Theme: PROGRESS (Support children, young people and their families)											
2001-02 Results						2002-03 Results					
Target			Result			Target			Result		
15.00%			11.55%			14.00%			14.15%		
Rank (2001-02 data)									14		
Quartile Ranking against 2001-02 data				Top Quartile		Second Quartile		Third Quartile		Lower Quartile	
Future Targets											
2003 -2004				2004 - 2005				2005 - 2006			
13.00%				13.00%				12.00%			
Comments											
There is a National Priorities Guidance target that by 2001 all local authorities should have a performance value of 16% or less. Worcestershire achieved this and has maintained this performance level.											
Performance Comparisons (2001/02)											
All England		Top Quartile		9.90%		All Counties		Top Quartile		10.52%	
		Best Performance		0.00%				Best Performance		5.10%	
		By:		City of London				By:		Hertfordshire	

BV 50						Educational qualifications of children looked after (interface indicator with education services) by reference to the percentage of young people leaving care aged 16 or over with at least 1 GCSE at grades A* - G, or General National Vocational Qualification (GNVQ).					
Corporate Plan Theme: PROGRESS (Support children, young people and their families)											
2001-02 Results						2002-03 Results					
Target			Result			Target			Result		
55.00%			45.16%			75.00%			46.58%		
Rank (2001-02 data)									19		
Quartile Ranking against 2001-02 data				Top Quartile		Second Quartile		Third Quartile		Lower Quartile	
Future Targets											
2003 -2004				2004 - 2005				2005 - 2006			
50.00%				55.00%				60.00%			
Comments											
Performance fell below target by 37.89%. The 2002/3 target reflected the national target of 75% to be reached by 2002/3. This target is currently being reviewed by government as it is now acknowledged to be unrealistic. There is also a linked Public Services Agreement target that by 2004 at least 15% of children who are looked after by the Council, achieve 5 GCSE's (grades A* to C)											
Performance Comparisons (2001/02)											
All England		Top Quartile		49.03%		All Counties		Top Quartile		51.55%	
		Best Performance		82.60%				Best Performance		82.60%	
		By:		Shropshire				By:		Shropshire	

BV 51 Costs of services for children looked after by the authority by reference to the gross weekly expenditure per looked-after child in foster care or in a children's home.					
Corporate Plan Theme: PROGRESS (Support children, young people and their families)					
2001-02 Results			2002-03 Results		
Target	Result		Target	Result	
£311.00	£648.00		£487.00	£561.68	
Rank (2001-02 data)					23
Quartile Ranking against 2001-02 data		Top Quartile	Second Quartile	Third Quartile	Lower Quartile
Future Targets					
2003 -2004		2004 - 2005		2005 - 2006	
£578.53		£593.51		£607.98	
Comments					
The BVPP target for 2002/3 was based on estimated figures for 2001/2 that proved substantially incorrect.					
Performance Comparisons (2001/02)					
All England	Top Quartile	£501.00	All Counties	Top Quartile	£527.00
	Best Performance	£300.00		Best Performance	£315.44
	By:	Bath and NE Somerset		By:	Cornwall

BV 52 Cost of intensive social care for adults and older people by reference to the average gross weekly cost of providing care for adults and elderly people.					
Corporate Plan Theme: PROGRESS (Older and vulnerable people helped to live independent lives)					
2001-02 Results			2002-03 Results		
Target	Result		Target	Result	
£315.00	£407.02		£408.00	£440.88	
Rank (2001-02 data)					21
Quartile Ranking against 2001-02 data		Top Quartile	Second Quartile	Third Quartile	Lower Quartile
Future Targets					
2003 -2004		2004 - 2005		2005 - 2006	
£462.92		£486.07		£510.37	
Comments					
Performance Comparisons (2001/02)					
All England	Top Quartile	£376.22	All Counties	Top Quartile	£366.25
	Best Performance	£241.40		Best Performance	£333
	By:	Redcar and Cleveland		By:	Lincolnshire

BV 53 Intensive home care per 1,000 population aged 65 or over.					
Corporate Plan Theme: PROGRESS (Older and vulnerable people helped to live independent lives)					
2001-02 Results			2002-03 Results		
Target	Result		Target	Result	
5.00	4.18		5.00	4.55	
Rank (2001-02 data)					30
Quartile Ranking against 2001-02 data		Top Quartile	Second Quartile	Third Quartile	Lower Quartile
Future Targets					
2003 -2004		2004 - 2005		2005 - 2006	
5.56		6.56		7.57	
Comments					
There is a Public Service Agreement target that by 2006 the proportion of older people who are supported in their own homes reaches 30% of those supported at home or in residential care.					
Performance Comparisons (2001/02)					
All England	Top Quartile	15.00	All Counties	Top Quartile	9.22
	Best Performance	34.40		Best Performance	17.20
	By:	Hackney		By:	N'humberland

BV 54 Older people helped to live at home per 1,000 population aged 65 or over.					
Corporate Plan Theme: PROGRESS (Older and vulnerable people helped to live independent lives)					
2001-02 Results			2002-03 Results		
Target	Result		Target	Result	
50.00	49.66		65.00	81.27	
Rank (2001-02 data)					34
Quartile Ranking against 2001-02 data		Top Quartile	Second Quartile	Third Quartile	Lower Quartile
Future Targets					
2003 -2004		2004 - 2005		2005 - 2006	
86.00		90.00		100	
Comments					
Performance exceeded target by 25.03%. Action taken in-year to develop low level support services has resulted in performance exceeding the 2002/3 target. There is a Public Service Agreement target that by 2006 the proportion of older people who are supported in their own homes reaches 30% of those supported at home or in residential care.					
Performance Comparisons (2001/02)					
All England	Top Quartile	103.83	All Counties	Top Quartile	81.50
	Best Performance	181.00		Best Performance	134.00
	By:	Oldham		By:	Derbyshire

BV 55 Clients receiving a review as a percentage of adult and older clients receiving a service.					
Corporate Plan Theme: PROGRESS (Older and vulnerable people helped to live independent lives)					
2001-02 Results			2002-03 Results		
Target	Result		Target	Result	
70.00%	34.64%		55.00%	51.52%	
Rank (2001-02 data)					23
Quartile Ranking against 2001-02 data		Top Quartile	Second Quartile	Third Quartile	Lower Quartile
Future Targets					
2003 -2004		2004 - 2005		2005 - 2006	
N/A		N/A		N/A	
Comments					
Deleted for 2003/04 so no targets set.					
Performance Comparisons (2001/02)					
All England	Top Quartile	61.89%	All Counties	Top Quartile	59.83%
	Best Performance	95.00%		Best Performance	92.80%
	By:			By:	Kent

BV 56 Percentage of items of equipment costing less than £1,000 delivered within three weeks.					
Corporate Plan Theme: PROGRESS (Older and vulnerable people helped to live independent lives)					
2001-02 Results			2002-03 Results		
Target	Result		Target	Result	
65.00%	98.25%		95.60%	97.89%	
Rank (2001-02 data)					3
Quartile Ranking against 2001-02 data		Top Quartile	Second Quartile	Third Quartile	Lower Quartile
Future Targets					
2003 -2004		2004 - 2005		2005 - 2006	
95.00%		98.00%		98.00%	
Comments					
This is a Top Quartile indicator with a value of 96% for England for 2002/03 which was met. Top Quartile performance has been replaced with the requirement that by 2005 all equipment should be delivered within 7 days. The Department of Health is required to set performance bandings for this indicator in 2003 which may result in a target value of less than 100%. The above targets are provisional and will be adjusted following the Department of Health decision on banding.					
Performance Comparisons (2001/02)					
All England	Top Quartile	96.20%	All Counties	Top Quartile	94.98%
	Best Performance	100%		Best Performance	99.00%
	By:	Oldham Rotherham Newham		By:	Kent Derbyshire

BV 58 Percentage of people receiving a statement of their needs and how they will be met.					
Corporate Plan Theme: PROGRESS (Older and vulnerable people helped to live independent lives)					
2001-02 Results			2002-03 Results		
Target	Result		Target	Result	
85.00%	85.00%		90.90%	90.89%	
Rank (2001-02 data)					19
Quartile Ranking against 2001-02 data		Top Quartile	Second Quartile	Third Quartile	Lower Quartile
Future Targets					
2003 -2004		2004 - 2005		2005 - 2006	
96.00%		98.00%		100%	
Comments					
This is a Top Quartile indicator with a value of 91% for England for 2002/03 which was effectively met (0.12% under). Targets have been set on the basis of current performance and taking into account new quartile data for 2003/04 of 94% for England .					
Performance Comparisons (2001/02)					
All England	Top Quartile	94.00%	All Counties	Top Quartile	91.88%
	Best Performance	100%		Best Performance	100%
	By:	City of London		By:	N'amptonshire

BV 161 Employment, education and training for care leavers.					
Corporate Plan Theme: PROGRESS (Support children, young people and their families)					
2001-02 Results			2002-03 Results		
Target	Result		Target	Result	
50.00%	52.17%		55.00%	45.10%	
Rank (2001-02 data)					10
Quartile Ranking against 2001-02 data		Top Quartile	Second Quartile	Third Quartile	Lower Quartile
Future Targets					
2003 -2004		2004 - 2005		2005 - 2006	
52.50%		57.00%		65.60%	
Comments					
Performance fell below target by 18.00%. The target for 2002/3 was not met owing to resourcing issues in 2000/1 which have subsequently been addressed. There is a Public Service Agreement target that by 2004, the levels for this group are at least 75% of the levels achieved by all young people in Worcestershire.					
Performance Comparisons (2001/02)					
All England	Top Quartile	59.00%	All Counties	Top Quartile	53.39%
	Best Performance	100%		Best Performance	73.10%
	By:	Middlesboro'		By:	Kent

BV 162 Reviews of child protection cases.					
Corporate Plan Theme: PROGRESS (Support children, young people and their families)					
2001-02 Results			2002-03 Results		
Target	Result		Target	Result	
96.00%	94.44%		98.00%	94.92%	
Rank (2001-02 data)					20
Quartile Ranking against 2001-02 data		Top Quartile	Second Quartile	Third Quartile	Lower Quartile
Future Targets					
2003 -2004		2004 - 2005		2005 - 2006	
100%		100%		100%	
Comments					
The targets reflect statutory guidance in <i>Working Together to Safeguard Children (Department of Health December 1999)</i>					
Performance Comparisons (2001/02)					
All England	Top Quartile	100%	All Counties	Top Quartile	98.43%
	Best Performance	100%		Best Performance	100%
	By:	Kensington and Chelsea + 53 others		By:	Camb'geshire + 3 others

BV 163 Adoptions of children looked after.					
Corporate Plan Theme: PROGRESS (Support children, young people and their families)					
2001-02 Results			2002-03 Results		
Target	Result		Target	Result	
6.30%	12.11%		7.10%	4.61%	
Rank (2001-02 data)					2
Quartile Ranking against 2001-02 data		Top Quartile	Second Quartile	Third Quartile	Lower Quartile
Future Targets					
2003 -2004		2004 - 2005		2005 - 2006	
7.00%		7.50%		8.00%	
Comments					
Performance fell below target by 35.07% and has fluctuated over the past 3 years with 2001/02 seeing exceptionally good results for Worcestershire. Work is being undertaken with the adoption task force to look at issues surrounding performance on this indicator. There is a national target for a 40% increase in the number of children adopted by 2005 compared with 1999/00.					
Performance Comparisons (2001/02)					
All England	Top Quartile	9.09%	All Counties	Top Quartile	7.94%
	Best Performance	20.00%		Best Performance	13.97%
	By:	City of London		By:	Lincolnshire

BV 182 Users who said they were satisfied with the help they received from social services.					
Corporate Plan Theme: PROGRESS (Older and vulnerable people helped to live independent lives)					
2001-02 Results			2002-03 Results		
Target	Result		Target	Result	
N/A	N/A		N/A	62.71%	
Rank (2001-02 data)				N/A	
Quartile Ranking against 2001-02 data		Top Quartile	Second Quartile	Third Quartile	Lower Quartile
Future Targets					
2003 -2004		2004 - 2005		2005 - 2006	
N/A		N/A		65.00% (next survey)	
Comments					
This indicator has been collected by a survey that was run for the first time in 2002/3 and will not be repeated next year. The confidence interval for this indicator is +/- 2.20% and the response rate was 77%. (Taken from Department of Health return – KS1) The base number of respondents was 968.					
Performance Comparisons (2001/02)					
All England	Top Quartile	N/A	All Counties	Top Quartile	N/A
	Best Performance	N/A		Best Performance	N/A
	By:	N/A		By:	N/A

BV 190 Users who said that if they asked for changes to services those changes were made.					
Corporate Plan Theme: PROGRESS (Older and vulnerable people helped to live independent lives)					
2001-02 Results			2002-03 Results		
Target	Result		Target	Result	
N/A	N/A		N/A	67.43%	
Rank (2001-02 data)				N/A	
Quartile Ranking against 2001-02 data		Top Quartile	Second Quartile	Third Quartile	Lower Quartile
Future Targets					
2003 -2004		2004 - 2005		2005 - 2006	
N/A		N/A		70.00% (next survey)	
Comments					
This indicator has been collected by a survey that was run for the first time in 2002/3 and will not be repeated next year. The confidence interval for this indicator is +/- 3.80% and the response rate was 75%. (Taken from Department of Health return – KS1) The base number of respondents was 930.					
Performance Comparisons (2001/02)					
All England	Top Quartile	N/A	All Counties	Top Quartile	N/A
	Best Performance	N/A		Best Performance	N/A
	By:	N/A		By:	N/A

BV 195 Acceptable waiting time for assessment.					
Corporate Plan Theme: PROGRESS (Older and vulnerable people helped to live independent lives)					
2001-02 Results			2002-03 Results		
Target	Result		Target	Result	
N/A	N/A		N/A	N/A	
Rank (2001-02 data)					N/A
Quartile Ranking against 2001-02 data		Top Quartile	Second Quartile	Third Quartile	Lower Quartile
Future Targets					
2003 -2004		2004 - 2005		2005 - 2006	
60.00%		95.00%		95.00%	
Comments					
New indicator introduced for 2003/4. The Department of Health is required to set performance bandings for this indicator in 2003 which may result in a target value of less than 100%. The above targets are provisional and will be adjusted following the Department of Health decision on banding.					
Performance Comparisons (2001/02)					
All England	Top Quartile	N/A	All Counties	Top Quartile	N/A
	Best Performance	N/A		Best Performance	N/A
	By:	N/A		By:	N/A

BV 196 Acceptable waiting time for care packages.					
Corporate Plan Theme: PROGRESS (Older and vulnerable people helped to live independent lives)					
2001-02 Results			2002-03 Results		
Target	Result		Target	Result	
N/A	N/A		N/A	N/A	
Rank (2001-02 data)					N/A
Quartile Ranking against 2001-02 data		Top Quartile	Second Quartile	Third Quartile	Lower Quartile
Future Targets					
2003 -2004		2004 - 2005		2005 - 2006	
60.00%		100.00%		100.00%	
Comments					
This is a new indicator for 2003/4. The Department of Health is required to set performance bandings for this indicator in 2003 which may result in a target value of less than 100%. The above targets are provisional and will be adjusted following the Department of Health decision on banding.					
Performance Comparisons (2001/02)					
All England	Top Quartile	N/A	All Counties	Top Quartile	N/A
	Best Performance	N/A		Best Performance	N/A
	By:	N/A		By:	N/A